

HOSPITALITY MANAGEMENT
COURSE AND PROGRAM DETAILS

COURSE	SIT50422 Diploma of Hospitality Management	STAGE	Module A	CLASS	DHM – Pathway / Stand Alone
TERM	Term 4 2024 (23 September 2024 to 22 November 2024)	NO. OF WEEKS	9	STUDY DAYS	Wednesday & Thursday

SCHEDULED TIMETABLE

DAY	TIME	WEEK	SUBJECT CLUSTER	UNIT CODE	UNIT NAME	ONLINE ACTIVITY	ROOM
Wednesday	8.30am - 12.00pm	1-9	Customer Service	SITXCCS015	Enhance customer service experiences	0.5 hours	Level 8 Room 8.21
				SITXCCS016	Develop and manage quality customer service practices		
	12.30pm - 4:30pm		WHS and Regulations	SITXGLC002	Identify and manage legal risks and comply with law	2 hours	
				SITXWHS008	Establish and maintain a work health and safety system		
Thursday	8.30am - 4.30pm	1-9	Human Resources Management 2	SITXHRM010	Recruit, select and induct staff	2.5 hours	Level 8 Room 8.21
				SITXHRM012	Monitor staff performance		

Level 1, 7 & 8, 628 Bourke Street, Melbourne, Victoria 3000

Formal classes start on **23rd September 2024**.

All students must complete enrolment by **23rd September 2024**.

All students must endeavour to attend 20 contact hours a week. "Contact hours" is defined as the total number of hours scheduled for teaching purposes, course-related information sessions and examinations.

Important

Students are responsible for ensuring that they attend and successfully complete every one of the subjects * that make up the course that they are enrolled in by the end date of their course. If you are in your last term of study and cannot find a required subject for completion in the list above, please look for that subject on other related course timetables. If you cannot locate that subject, please make an appointment to meet your course coordinator.

* Excludes subjects for which they have been granted exemption (Recognition of Prior Learning).